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**Chatsworth Road Medical Centre Patient Participation Group**

**If You Cannot Make Your Appointment, Please Tell The Practice**

We monitor the number of times patients do not attend an appointment they have booked either face to face or a telephone slot and for each one of these we lose the opportunity to offer the slot to another patient who may need it urgently and can waste valuable GP time.

**Please call the practice, cancel via your reminder text message or cancel online the moment you know you cannot make an appointment.**