



**Chatsworth Road Medical Centre
Patient Participation Group
Minutes of the Meeting held Wednesday 18th August 2021
[Online (Zoom) meeting]**

Present

Ken Davis (Chair), Ian Gerrard, Janet Portman, Michele Young

Apologies

Alan Beasley, Jan Bird, Ian Fowkes, Nick James, Brian Penk, Dr Lucie Scriven, Lucie Wattam.

1. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting of 16th June 2021 were proposed by Ian Gerrard, seconded by Janet Portman and accepted by the meeting as an accurate record.

2. MATTERS ARISING not covered elsewhere on the agenda

None

3. PENDING ITEMS

- i. PPG development via 'opt-out' text messages. KD has written to Ian Anderson (Inspire Medical Centre PPG) requesting further information. Ken updated the meeting on the position with the Dronfield practices (see 5 – Network Meeting).
- ii. Engaging Brookfield School students: carry forward to start of Summer 2022 term.
- iii. Facebook. MY has drafted an advertisement for PPG meetings to go on Facebook. Longer term, the PPG would like to put a newsletter on the website and possibly Facebook, but we need to determine how best to do this. **Action – we agreed that we should create a newsletter, Ken will write to the practice to ask whether this will be possible and how we could operate it. Current workload might make this difficult.**

4. PATIENT SURVEYS

Ian has not had chance to design the shorter form of surveys but will do these before the flu jabs start (Saturday 18th Sept). **Action – IG will draft shorter version and circulate for comments; slips containing a link to the survey will be distributed on flu vaccine day at the surgery.**

Michele reported on the national survey of patients views on their practices. Chatsworth Road were 2nd in Derbyshire. *Congratulations to the Practice.*

5. REPORT FROM NETWORK MEETINGS etc.

5.1. **Chesterfield Network Group** – Michele attended on 11th August, there were only three attendees. Support from the CCG will be limited and Philip Arrandale is looking for a secretary.

5.2. **Chesterfield & Dronfield PCN** – Ken continues to work with Tim Peacock and Ian Anderson on seeing how the PPGs can work with the Primary Care Network. Dronfield PPGs do not wish to join in the Network Group and no other Chesterfield PPGs are involved in this. There is a meeting on 19th August, Ken will report back.

6. PRACTICE REPORT

There was no formal report from the practice. There is an increase in the number of patients becoming impatient with the practice in getting appointments. We have posted appeals on Facebook for patients to be patient. An initiative by Dronfield to produce a video about this could be of use to us. The practice could list all the extra work that the staff have had to complete as a result of the pandemic and publish it on Facebook.

The PPG wishes Lucie Wattam and Dr Liz Riches a good recovery.

7. ANY OTHER BUSINESS

NHS data sharing. Ken completed the action to draft a note on this issue. Ken updated the meeting on the various options as explained by Bio Bank.

The changes to the age for free prescriptions were discussed.

Michele told the meeting about an item she saw on ITV's This Morning with GP, Dr Nighat Arif discussing when you should see a GP and when you should perhaps access other services or health professional first such as the Pharmacist, Health Practitioner. She also mentioned the Selfcareforum.org which was set up 8/9 years ago in conjunction with the NHS but hasn't been widely publicised

Action – to ask the practice whether this website is worth recommending.

Michele updated the meeting with the potential use of Vitamind which is an NHS supported mental health service. Vitamind have spoken to the practice. **Action – KD to write to practice to see if they are going to recommend patients to use the service for mental health issues.**

The PPG could invite Vitamind to present their services to the PPG.

8. DATE AND TIME OF NEXT MEETING

Informal (if required): 22 September 2021

Formal: 20th October 2021, 3pm