



**Chatsworth Road Medical Centre
Patient Participation Group
Minutes of the Meeting held Wednesday 19 January 2022
[Online (Zoom) meeting]**

Present

Ken Davis (Chair), Jan Bird, Ian Gerrard, Nick James, Tamsin Jones, Janet Portman, Dr Lucy Scriven, Michele Young

Apologies

Ian Fowkes, Brian Penk, Lucie Wattam

The chairman informed the meeting that Alan Beasley is now in a nursing home, and no longer able to receive agendas or minutes of meetings.

1. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting of 20 October 2021 were accepted by the meeting as an accurate record.

2. MATTERS ARISING not covered elsewhere on the agenda

- i. New telephone message. It was agreed that this is good and clear, and the queueing system information is also more precise.
- ii. Ian Anderson's idea regarding end-of-life and frailty care. IG has put friends from his choir in touch with Ian in order to pursue this.
- iii. Newsletter: this could be incorporated in the new practice website (**Actions – Comments about the new website to TJ please; KD will write to TJ with proposals**).

3. PENDING ITEMS

Appeal (be kind and patient) to go to S40, also on practice website and Facebook page (Action – KD will write to TJ regarding this).

4. PATIENT SURVEYS

IG has put together a draft survey. **Action – Any comments to KD; meeting to take place including IG, KD, LS and Katy Stephenson to finalise. It was agreed to add an 'unsure' option plus a free text comments box (with clarification that this is not for complaints!) IG will provide a draft introductory narrative.**

5. REPORT FROM NETWORK MEETINGS etc.

KD had missed the latest Derbyshire Dialogue meeting, but there will be a Network Meeting on Monday 24th January which he and MY will attend.

6. PRACTICE REPORT

Things are a bit quieter now.

A new Senior Healthcare Assistant, Debbie Briggs, has joined the Practice, replacing Mandy. Also two new Admin staff, Beverly Hallam (for Kate) and Lucy Price.

Everyone has had an ergonomic desk assessment, and Admin staff all have new chairs as a consequence.

The meeting expressed appreciation for the outstanding work done by all Practice staff during the pandemic. **Action – Our thanks to be included in S40 article.**

Patients are still being referred to Avenue House/Ashgate Manor extended hours (including weekends) services. Also Red Hub appointments at Ashgate Manor for people who have/may have Covid or be in contact with someone who has/may have Covid. This includes home visits.

The Practice may start to have a GP Registrar from March/April. Dr Alloway and Dr Lewis have done clinical supervisor courses to enable them to supervise these students. There will only be one at a time, and they will already have some experience.

7. ANY OTHER BUSINESS

- i. The removal of Plan B restrictions may cause problems, and it is not yet clear whether mask-wearing will remain obligatory in clinical settings (though it probably will).
- ii. There was a discussion about Urgent Treatment Centres.

8. DATE AND TIME OF NEXT MEETING

Informal (if required): 16 February 2022

Formal: 16 March 2022, 3pm