**Chatsworth Road Medical Centre**

**Patient Participation Group**

**Minutes of informal meeting held on Wednesday 22nd January 2025 at 3.30 pm, by Zoom**

**Present:**

Ken Davis (Chair), Jan Bird (Secretary), James Bower, Tracy Townend, Michele Young

**Apologies:**

Lynn Brockwell-Ogley, Helena Featherstone, Ian Fowkes, Ian Gerrard, Beverley Munoz-Pujol, Paul Thefaut

**Membership:**

No new members to report.

**Matters Arising:**

16+ Patient Information

This is currently with Dr Scriven for final review.

**Action: Tracy to contact the Practice to request an update.**

Letter to Toby Perkins MP

Ken has written to Toby Perkins MP a second time on GP funding, but has not received a response.

**Action: Ken to consider whether a further letter, this time to the Secretary of State for Health, is warranted.**

Future of the NHS: Think Tank meeting on 30 January 2025 at St Thomas’s Church

Ken is planning to attend, and will raise the issue of “digital delivery” of NHS services, on behalf of patients who may struggle to access services digitally. – Note – see AOB point on changes of tablet colour and size confusing some patients.

**Action: PPG members to let Ken know if there are any further issues they want him to raise.**

Walton Community Diagnostic Centre

Ken had recently visited the proposed new facility, which is still being kitted out, and had found it impressive. The intention is that diagnostic services including blood tests, MRI, CT and X-ray will be available on one site, and that in the future, medical specialists will be able to review all test results for patients on the same day. This should help to speed up diagnostics, and take pressure off the Royal Hospital.

The Centre is planned to open later in 2025 and will be operated on a **referral only** basis from a GP or hospital specialist. It will NOT be a walk-in centre.

NAPPG Membership

Ken had not been able to attend the AGM. It was agreed by all at this meeting that the PPG should continue to be a member.

Article for S40 Magazine

Ken has contacted Paul, who is happy to consider a future article. It was agreed that there should be a specific tie-in, and that the launch of the proposed 16+ patient information video would be ideal. Feedback from the 30th January “NHS Future” workshop could also be included.

**Action: Ken and Michele to draft an article, when we have a firm date for launch of the video.**

Local supermarket delivery for elderly and housebound patients

Ken has confirmed with Londis on Chatsworth Road, that they still run a telephone order and delivery service for local patients who are unable to visit the store in person.

**Action: Ken to speak to Katy at the Practice, to ask her to include this on the Facebook page and website.**

Treatment Options Information

Ken has drafted some information, which was circulated before Christmas, on options for patients (GP, Pharmacy, 111 service, Walk-in centres, Accident & Emergency).

**Action: Tracy to review, and refine to a more simplified version for display in the Practice waiting room and on the website.**

**Any Other Business**

James raised the issue of **medication supply,** in particular pharmacies dispensing different brands of the same medication, which may cause confusion for some patients. Tablet colour is a particular concern. It was agreed to include this as an Agenda item for our next formal meeting on 19th February.

**Action: Ken to raise at the Workshop meeting on 30th January**

**Action: Jan to include on the Agenda for 19th February.**

Michele pointed out an article in a recent issue of the Derbyshire Times, concerning Peak Pharmacy and their call for increased funding with which to deliver services. Turnaround times for prescriptions appear to have improved in recent months.

Meeting Dates:

**Action: Jan to update the list of dates for 2025 to show February as a formal meeting and March as informal. Michele will post on the Practice noticeboard.**

Meeting closed.

**Next meeting: Formal, on Wednesday 19th February at 3.30 pm by Zoom.**